

**CLIENT BRIEF**

# Asset-data standards and development within a live utility programme

Gas & utilities · United Kingdom · Multi-year delivery

## Situation

A regulated gas network needed dependable asset data for regulatory and operational returns. Its internal platform team was at capacity, and business-as-usual work took priority over a dedicated change window.

## MaxIron responsibility

MaxIron held a defined asset-data and Maximo development workstream. The operator retained programme ownership, regulatory accountability, change control and the architecture board.

Asset-data standard, remediation, configuration, enhancements, troubleshooting, integration and migration support

## Delivery

A data lead and developer worked inside the operator's ceremonies. They baselined classification and hierarchy differences, agreed written standards with asset management and released class-by-class remediation as reversible changes.

Asset management signed definitions for classification, hierarchy and criticality. The MaxIron data lead paired with asset-data owners and the developer paired with internal developers. Significant changes passed through existing gates with individually reversible remediation.

## Platform and connections

IBM Maximo within the operator's existing service toolchain and architecture controls

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### Outcome

The multi-year workstream produced owned standards, platform enhancements and greater confidence in reporting fields. Pairing and knowledge transfer left the internal team able to maintain and extend the platform.

### Scope and decisions

MaxIron carried the defined data and development workstream; the operator kept the rest of the programme and regulatory decisions. Delivery followed production's permitted cadence across several years. The case publishes qualitative outcomes and gives no measured financial saving.

### Delivery lessons

Name the internal standards owner at mobilisation, agree the written definitions before remediation and make knowledge transfer a delivery responsibility from the first fortnight.

### Next conversation

Bring the reporting obligations, classification rules, asset-data ownership, current change gates and internal development capacity to a specialist-workstream assessment.

### Evidence basis

This brief summarises the published anonymised engagement. Client-identifying names, sites and records are withheld. Reference discussions are subject to client permission and NDA where required. Published durations and outcomes relate to this estate; another programme requires assessment of its scope and operating constraints.

### Full detail and related information

<https://maxiron.com/case-studies/uk-gas-distribution-network/>

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